

Terms & Conditions

Welcome to **CycleUp**. By placing an order on our website, you agree to the following Terms & Conditions. Please read them carefully.

1. General Information

CycleUp is operated by **Roscommon Women's Network**, a registered charity in Ireland (Charity Number: **20072995**). Our website and services are intended for personal use only.

2. Pricing & Product Information

We make every effort to ensure that prices, product descriptions, and images are accurate and up to date. However, errors may occasionally occur. If we discover a pricing error on a product you have ordered, we will contact you as soon as possible.

In the event of a pricing error, we reserve the right to cancel your order and issue a full refund. We are under no obligation to fulfil an order at an incorrect price if the error is obvious and could reasonably have been recognised as a mistake.

Please note: As CycleUp is operated by a registered charity, prices listed on our website **do not include VAT**.

3. Order Acceptance

Order confirmation is automatically generated upon receipt of your order. This confirmation does not constitute acceptance of your order. A contract is only formed once your order has been processed, payment has been accepted, and your items have been dispatched.

We reserve the right to refuse or cancel an order at any time for reasons including, but not limited to:

- Pricing or product description errors
- Unauthorised or suspicious payment
- Stock availability

4. Payment

Payment is taken at the time of ordering. We accept payments via credit card, Apple Pay and Google Pay.

5. Delivery

Delivery timescales are estimates and may vary. We are not responsible for delays outside of our control.

6. Returns & Refunds

If you are not fully satisfied with your purchase, you have the right to return your item within 14 days of receiving it, in accordance with the European Union (Consumer Information, Cancellation and Other Rights) Regulations 2013. Items must be returned unused, in their original condition, and with proof of purchase.

Refunds will be processed once the returned goods are received and inspected.

7. Intellectual Property

All content on this website, including images, text, and design, is the property of CycleUp and Roscommon Women's Network and may not be used or reproduced without permission.

8. Liability

We will not be liable for any indirect or consequential loss or damage arising out of or in connection with your use of the website or the purchase of products. Our liability is limited to the total amount paid by you for the product.

9. Governing Law

These Terms & Conditions are governed by the laws of Ireland. Any disputes arising will be subject to the exclusive jurisdiction of the Irish courts.

10. Contact Us

For any queries regarding these Terms & Conditions, please contact us at:

Email: cycleup@rwn.ie **Address:** Riverside Centre, Athleague, Co. Roscommon