

Returns & Refunds Policy

We want you to be completely satisfied with your purchase. If for any reason you are not happy with your order, you can return it to us in accordance with the following policy:

Your Right to Cancel (Cooling-Off Period)

Under EU and Irish law, you have the right to cancel your online purchase within 14 days of receiving your order, without giving any reason.

To cancel, you must contact us within this 14-day period.

How to Return an Item

Items must be returned within 14 days of notifying us of your intention to cancel.

Products must be unused and in a resalable condition.

You are responsible for the cost of returning the item unless the item is faulty or incorrect.

Refunds

Once we receive the returned item and confirm its condition, we will process your refund within 14 days.

Refunds will be issued to your original payment method.

Delivery charges will be refunded only if the entire order is returned.

Exclusions

The following items cannot be returned unless faulty:

Customised or personalised products

Faulty or Incorrect Items

If your item arrives faulty, damaged, or incorrect, please contact us within 48 hours of receiving your order. We will arrange a replacement, repair, or refund at no extra cost to you.